

Glide Consumer Price Guide

Glide Services

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Version 2.0: 4th December 2024

Standard Broadband Services

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Residential Broadband

This tariff is no longer available to purchase new.

Broadband Package	Service	Install Price	Price per month*	Term
Resi 30/1	30 Mbit/s down, 1 Mbit/s up	£100	£35	24-month
Resi 30/1	30 Mbit/s down, 1 Mbit/s up	£500	£35	12-month
Resi 40/10	40 Mbit/s down, 10 Mbit/s up	£100	£45	12-month
Resi 40/10	40 Mbit/s down, 10 Mbit/s up	£500	£45	12-month
Resi 80/20	80 Mbit/s down, 20 Mbit/s up	£100	£60	12-month
Resi 80/20	80 Mbit/s down, 20 Mbit/s up	£500	£60	12-month

Business Hours support (08:30 to 18:00 Monday to Friday)

National Business Partial-Fibre Broadband

This tariff is no longer available to purchase new.

Broadband Package	Service	Install Price	Price per month*	Term
National Business Fibre Broadband 80/20	Up to 80 Mbit/s down, up to 20 Mbit/s up - Wires only	£0	£40	24-month
National Business Fibre Broadband 80/20	Up to 80 Mbit/s down, up to 20 Mbit/s up - Router included	£0	£46	24-month

Services are delivered via Openreach on an existing phone line using SMPF. National Business Broadband services use VDSL technology. Speeds quoted are “up to” speeds and are not guaranteed. Actual speeds achieved will depend on several factors, including distance from Openreach’s cabinet.

Business Hours support (08:30 to 18:00 Monday to Friday)

* Price excludes VAT and is subject to survey (excess construction charges may apply).

Business Partial-Fibre Broadband

This tariff is no longer available to purchase new.

Broadband Package	Service	Install Price	Price per month*	Term
Fibre 40	Up to 40 Mbit/s down, 10 Mbit/s up	£100.00	£80.00	24-month
Fibre 80	Up to 80 Mbit/s down, 20 Mbit/s up	£100.00	£100.00	24-month
Fibre 80 unlimited	Up to 100 Mbit/s down, 40 Mbit/s up	£100.00	£130.00	24-month

National Business Fibre Broadband services use VDSL technology. Speeds quoted are “up to” speeds and are not guaranteed. Actual speeds achieved will depend on several factors, including distance from Glide’s cabinet.

Business Hours support (08:30 to 18:00 Monday to Friday)

* Price excludes VAT and is subject to survey (excess construction charges may apply).

Full Fibre Business Broadband

Broadband Package	Service	Install Price	Price per month*	Term
Pre Full Fibre (Available only whilst awaiting Full-fibre service installation)	4G data connection, 650Gbyte/month data transfer allowance	£100.00	£38.00	24-month
Full Fibre 100	Up to 100Mbit/s up and down	£100.00	£150.00	24-month
Full Fibre 300	Up to 300Mbit/s up and down	£100.00	£175.00	24-month
Full Fibre 500	Up to 500Mbit/s up and down	£100.00	£200.00	24-month
Full Fibre 1000	Up to 1Gbit/s up and down	£100.00	£250.00	24-month

Service is delivered over a direct full-fibre connection.

Business Hours support (08:30 to 18:00 Monday to Friday)

* Price excludes VAT and is subject to survey (excess construction charges may apply).

Full Fibre Business Broadband bundles

Broadband Package	Service		Install Price	Price per month*	Term
Full Fibre 100 bundle	Up to 100Mbit/s up and down	<ul style="list-style-type: none"> • Wi-Fi 6 router up to 700 Mbps • 4G multi-network back up Add one cloud voice phone licence for an additional £9.99 or a Wi-Fi extender for £8.99* (max up to 3)	£100.00	£159.00	24-month
Full Fibre 300 bundle	Up to 300Mbit/s up and down		£100.00	£184.00	24-month
Full Fibre 500 bundle	Up to 500Mbit/s up and down		£100.00	£209.00	24-month
Full Fibre 1000 bundle	Up to 1Gbit/s up and down		£100.00	£259.00	24-month

Service is delivered over a direct full-fibre connection.

Business Hours support (08:30 to 18:00 Monday to Friday)

* Price excludes VAT and is subject to survey (excess construction charges may apply).

Glide Gigabit Full Fibre Business Broadband

Broadband Package	Service	Install Price	Price per month*	Term
Glide Gigabit - Lite	Up to 1Gbit/s up and down, with speed guarantee of 20Mbit/s up and down	£50.00	£70.00	24-month
Glide Gigabit - Essential	Up to 1Gbit/s up and down, with speed guarantee of 50Mbit/s up and down	£100.00	£90.00	24-month
Glide Gigabit - Max	Up to 1Gbit/s up and down, with speed guarantee of 100Mbit/s up and down	£100.00	£110.00	24-month

Service is delivered over a direct full-fibre connection.

Business Hours support (08:30 to 18:00 Monday to Friday)

* Price excludes VAT and is subject to survey (excess construction charges may apply).

Glide Gigabit Full Fibre Business Broadband bundles

Broadband Package	Service	Install Price	Price per month*	Term
Glide Gigabit – Lite	Up to 1Gbit/s up and down, with speed guarantee of 20Mbit/s up and down <ul style="list-style-type: none"> • Wi-Fi 6 router up to 700Mbps • 4G multi-network back up Add one cloud voice phone licence for an additional £9.99 or a Wi-Fi extender for £8.99*	£50.00	£79.00	24-month
Glide Gigabit - Essential	Up to 1Gbit/s up and down, with speed guarantee of 50Mbit/s up and down <ul style="list-style-type: none"> • Wi-Fi 6 router up to 700Mbps • 4G multi-network back up Add one cloud voice phone licence for an additional £9.99 or a Wi-Fi extender for £8.99*	£100.00	£97.00	24-month
Glide Gigabit - Max	Up to 1Gbit/s up and down, with speed guarantee of 100Mbit/s up and down <ul style="list-style-type: none"> • Wi-Fi 6 router up to 700Mbps • 4G multi-network back up • Wi-Fi Extender Add one cloud voice phone licence for an additional £4.99*	£100.00	£120.00	24-month
Glide Gigabit – Max Plus	Up to 1Gbit/s up and down, with speed guarantee of 100Mbit/s up and down <ul style="list-style-type: none"> • Wi-Fi 6 router up to 700Mbps • 4G multi-network back up • Cloud voice phone licence • Up to x 3 Wi-Fi Extender bundle included 	£100.00	£135.00	24-month

Service is delivered over a direct full-fibre connection.

Business Hours support (08:30 to 18:00 Monday to Friday)

* Discounted price only applies to one of each item – any subsequent additions will be charged at the normal standard rate. Price excludes VAT and is subject to survey (excess construction charges may apply).

Leased Line services

- [Glide Gigabit Dedicated - On-net Leased Lines](#)
- [On-Net Leased Lines](#)
- [Off-Net/Near Net Leased Lines](#)

Glide Gigabit Dedicated - On-net Leased Lines

Leased Line Service	Service	Install Price	Price per month*	Term
Glide Gigabit Dedicated 100	100Mbit/symmetric. Bursts up to 1Gbit/s when network capacity is available.	£150	£165	36-month
Glide Gigabit Dedicated 200	200Mbit/symmetric. Bursts up to 1Gbit/s when network capacity is available.	£150	£210	36-month
Glide Gigabit Dedicated 500	500Mbit/symmetric. Bursts up to 1Gbit/s when network capacity is available.	£150	£290	36-month
Glide Gigabit Dedicated 1000	1000Mbit/symmetric. Bursts up to 1Gbit/s when network capacity is available.	£150	£350	36-month

Service is delivered over a direct full-fibre connection.

Premium support (24 hours a day; 7 days a week)

* Price excludes VAT and is subject to survey (excess construction charges may apply).

On-Net Leased Lines

Leased Line Service	Service	Install Price	Price per month*	Term
On Net Fibre 100 Lease Line	Up to 100Mbit/s guaranteed up and down	£100	£200	36-month
On Net Fibre 300 Lease Line	Up to 300Mbit/s guaranteed up and down	£100	£260	36-month
On Net Fibre 500 Lease Line	Up to 500Mbit/s guaranteed up and down	£100	£310	36-month
On Net Fibre 1Gb Lease Line	Up to 1000Mbit/s guaranteed up and down	£100	£350	36-month

Service is delivered over a direct full-fibre connection.

Premium support (24 hours a day; 7 days a week)

* Price excludes VAT and is subject to survey (excess construction charges may apply).

Off-Net/Near Net Leased Lines

Leased Line Service	Service	Install Price	Price per month*	Term
Off Net/Near Net Fibre 100 Leased Line	Up to 100Mbit/s guaranteed up and down	POA	POA	36-month
Off Net/Near Net Fibre 300 Leased Line	Up to 300Mbit/s guaranteed up and down	POA	POA	36-month
Off Net/Near Net Fibre 500 Leased Line	Up to 500Mbit/s guaranteed up and down	POA	POA	36-month
Off Net/Near Net Fibre 1Gb Leased Line	Up to 1000Mbit/s guaranteed up and down	POA	POA	36-month

Service is delivered over a direct full-fibre connection.

Premium support (24 hours a day; 7 days a week)

* Price excludes VAT and is subject to survey (excess construction charges may apply).

4G Data services

4G Data Service – Dynamic IP	Service	Set-up	Price per month	Term
Glide 4G Backup	Layer 3 4G backup data service with 2GB per month data allowance**; Carriers: Vodafone, O2, 3 and EE	£60.00	£10.00	24-month
Glide 4G Primary (O2)	Layer 3 4G primary data service with 650GB data allowance;	£60.00	£36.00	24-month
Glide 4G Primary (Vodafone)	Layer 3 4G primary data service with 650GB data allowance;	£60.00	£38.00	24-month
Glide 4G Primary (Three)	Layer 3 4G primary data service with 500GB data allowance;	£60.00	£32.00	24-month
Glide 4G Pre-Full Fibre (Carrier: Vodafone or O2)	Layer 3 4G primary data service with 650GB data allowance. Only available where Glide are in the process of providing a full fibre service.	£100.00	£50.00	1-month

4G Data Service – Static IP	Service 24-month term	Set-up	RRP per month 2Gb	RRP per month 5Gb	RRP per month 10Gb	RRP per month 20Gb	RRP per month 40Gb	RRP per month 100Gb	RRP per month 200Gb	RRP per month 500Gb	RRP per month Unlimited
Glide 4G Primary (Carriers: Vodafone, O2, 3 and EE)	Layer 3 4G backup data service; 24-month term	£60.00 (£353.26 one-off sale)	£14.00	£23.50	£40.00	£70.00	£120.00	£237.00	£437.00		
Glide 4G Primary Three	Layer 3 4G primary data service; 24-month term	£60.00 (£353.26 one-off sale)						£55.50	£90.00	£127.00	£127.00
Glide 4G Pre-Full-Fibre (Carriers: Vodafone, O2, 3 and EE)	Layer 3 4G primary data service; rolling 1-month term	£100.00	£15.50	£27.00	£43.50	£81.00	£145.00	£283.00	£520.00		

Service is delivered over a 4G connection via the stated carrier(s). Business Hours support (08:30 to 18:00 Monday to Friday).

Data allowance cap for our Primary and Pre-Full Fibre services are network dependent: O2 and Vodafone – 650GB, Three – 500GB. If 500Gb or 650Gb (network dependent) of data is consumed in 2 separate months in a 6-month period we reserve the right to investigate whether the SIM is being used for non-standard purposes. In these circumstances we reserve the right to adjust the tariff or terminate the agreement.

*Glide's 4G back-up service has a committed 2Gb data allowance, with a 'fair usage' limit of 150Gb per month, as monitored via our mobile platform. Customers exceeding this limit are issued an initial warning. Exceeding this limit for a second consecutive month will incur a charge for the excess amount. Excess charges apply at the rate of £0.02 (2p) per Mb per month (exc VAT). For example, a customer who uses 160Gb in that month will receive a charge as follows: £0.02 (2p) x 10,000Mb (10Gb excess) = £200 (exc VAT). Excess charges will not apply where the overage results directly from a Glide breach of the Service Level Agreement.

** Price excludes VAT and is subject to survey (excess construction charges may apply).

Voice services

- [Glide Voice](#)
- [Glide Cloud Voice](#)

Glide Voice & Glide Cloud Voice

Glide Voice	Service	Set-up	Price (24 month contract)	Price (36 month contract)
Glide Voice	1 hosted voice licence with allowance for softphone on up to x3 devices (laptop, mobile, ipad)	£0	£12 per month	£11 per month
Glide Cloud Voice	1 hosted cloud voice license	£0	£14 per month	£12 per month
Glide UC Package	Glide UC Package	Monthly	£4.20	£4.20
OPTIONAL BOLT ONs	Call Queue User	Monthly	£2.50	£2.50
	Receptionist Console	Monthly	£25.00	£25.00
	Integrator	Monthly	£1.00	£1.00
	Integrator - CRM	Monthly	£4.00	£4.00
	Integrator - Bullhorn	Monthly	£4.00	£4.00
	Integrator - EMIS	Monthly	£4.00	£4.00
	TAPI Driver	Monthly	£3.00	£3.00
	Desktop Softphone (PC)	Monthly	£2.50	£2.50
	Desktop Softphone (Mac)	Monthly	£2.50	£2.50
	SmartPhone App (Android)	Monthly	£2.50	£2.50
	SmartPhone App (Apple)	Monthly	£2.50	£2.50
	Call Recording - 3months	Monthly	£1.50	£1.50
	Call Recording - 6months	Monthly	£2.00	£2.00
	Call Recording - 9months	Monthly	£2.20	£2.20
	Call Recording - 36months	Monthly	£4.50	£4.50
	Call Recording - 60months	Monthly	£10.00	£10.00
	Call Recording - Compliance	Monthly	£11.00	£11.00
	Call Recording Storage900	Monthly	£15.00	£15.00
	Call Recording Storage1800	Monthly	£30.00	£30.00
	Call Recording Storage3600	Monthly	£50.00	£50.00
	Call Recording Storage9000	Monthly	£72.00	£72.00
	Call Recording Storage18000	Monthly	£115.00	£115.00
	Call Recording Storage45000	Monthly	£172.00	£172.00
Call Recording Storage90000	Monthly	£260.00	£260.00	
Call Recording Storage180000	Monthly	£430.00	£430.00	
Call Recording Storage360000	Monthly	£715.00	£715.00	
Call Recording Storage+	Monthly	£0.0020	£0.0020	

Number porting (Geographic porting IN)	Single Line	£15.71	N/A	N/A
	Multi Line	£30.00	N/A	N/A
	Multi Line with Block of 1-10 DDIs	£75.71	N/A	N/A
	Multi Line with Block of > 10 DDIs	£150.00	N/A	N/A
	OOH Porting (Evenings Mon-Fri)	£178.57	N/A	N/A
	OOH Porting (Saturday)	£357.14	N/A	N/A
	DMA Transfer with Block of 1000 DDIs	£714.29	N/A	N/A
	Geographic Porting OUT	£15.71	N/A	N/A
In Flight Charges	Order Rejection	£19.29	N/A	N/A
	Porting Date change / Emergency restore	£37.50	N/A	N/A
	Cancellation / Time Out of Porting Order	£19.29	N/A	N/A
Special Numbers	Golden Number	£1,071.43	N/A	N/A
	Platinum Number	1,785.71	N/A	N/A
Handsets	Cisco MPP 6851	One-off	£192.79	£28.50
	Cisco MPP 8841	One-off	£285.64	£121.36
	Cisco MPP 8851	One-off	£335.64	£171.36
	Cisco MPP 8861	One-off	£357.07	£192.79
	Cisco ATA 192 (available for Phonenumber+)	One-off	£94.21	FOC
	Cisco MPP 7832 Conference Unit	One-off	£457.07	£292.79
	Cisco MPP 7832 Power Supply Set	One-off	£85.64	FOC
	Cisco MPP 6800 Series Power Supply	One-off	£18.50	FOC
	Cisco MPP 8800 Series Power Supply	One-off	£35.64	FOC
	Cisco MPP 8800 Series Expansion Module	One-off	£335.64	£171.36
	Cisco PA100 power supply	One-off	£18.50	FOC
	Plantronics Blackwire 5220 USB (available for Phonenumber+)	One-off	£99.93	FOC
	Poly Voyager 5200 Bluetooth Headset (available for Phonenumber+)	One-off	£135.64	FOC
	Poly Voyager 6200 UC Bluetooth Headset	One-off	£171.36	FOC
	Poly Voyager 8200 UC Bluetooth Headset	One-off	£271.36	£107.07
	Poly Voyager Focus UC Bluetooth Headset	One-off	£207.07	£42.79
	Poly Savi 8220 Headset	One-off	£321.36	£157.07
	Sennheiser SC 165 USB (available for Phonenumber+)	One-off	£85.64	FOC
	Sennheiser SC 665 USB	One-off	£142.79	FOC
	Polycom Trio 8500 Conference Unit	One-off	£828.50	£664.21
	Polycom Trio 8800 Conference Unit	One-off	£1,121.36	£957.07
	Polycom Trio Conference Unit Power Supply	One-off	£142.79	FOC
Polycom Trio Extra Microphones	One-off	£314.21	£149.93	

Polycom Studio USB Bar	One-off	£1,035.64	£871.36
Polycom VVX 150 (available for Phoneline+)	One-off	£82.14	FOC
Polycom VVX 250 (available for Phoneline+)	One-off	£164.29	FOC
Polycom VVX 450 (available for Phoneline+)	One-off	£185.64	FOC
Polycom VVX 450 Expansion Module	One-off	£285.64	£121.36
Polycom VVX Colour Expansion Module	One-off	£264.21	£99.93
Polycom VVX x50 Power Supply (available for Phoneline+)	One-off	£21.79	FOC
Polycom USB WiFi Adaptor	One-off	£37.07	FOC
Yealink W73P DECT Handset and Base Station (available for Phoneline+)	One-off	£171.36	FOC
Horizon - Yealink EXP43 Expansion Module	One-off	£135.64	FOC
Yealink W73H DECT Handset Only (available for Phoneline+)	One-off	£107.07	FOC
Yealink Dect Repeater	One-off	£192.79	£28.91
Yealink T46U	One-off	£164.29	FOC
Yealink T46U 10W Power Supply	One-off	£17.07	FOC

Business Hours support (08:30 to 18:00 Monday to Friday)

* Price excludes VAT and is subject to survey (excess construction charges may apply).

Glide Voice: Unlimited calls to UK landlines and mobile – inbound and outbound, 5 international destinations free.

Glide Cloud Voice: 2000mins/month UK landline & 2000mins/month to UK mobile.

- The threshold is applied at the company level, not at the level of the individual subscriptions. For example, if a company has 4 subscriptions, it will get up to 8,000 free minutes which can be pooled across any of the individual subscriptions.
- Where a customer has exceeded these conditions, they will be notified by Glide and advised that further overages will result in additional charges added to their standard monthly bill.
- If notified by Glide but the customer continues to exceed these conditions, all usage during the month for the company will be charged at the following rates:

UK Call Charge Rates

Traffic Type	Price per minute
UK National Geographic	£ 0.08
UK Mobile	£ 0.20
UK Non-Geo	£ 0.12

International Call Charge Rates

Destination	Rate
Albania Mobile	£ 1.83
Algeria Mobile Other	£ 3.94
Argentina	£ 0.09
Australia	£ 0.05
Australia Special Services	£ 0.16
Austria	£ 0.04
Belgium	£ 0.05
Belgium Mobile	£ 0.07
Belgium Mobistar Mobile	£ 0.81
Botswana Mobile	£ 1.11
Brazil Mobile	£ 0.16
Bulgaria Mobile	£ 0.18
Bulgaria Mobile Other	£ 2.21
Cambodia Mobile	£ 0.29
Canada	£ 0.01
China	£ 0.65
Colombia Cali	£ 0.16
Colombia Medellin	£ 0.14
Colombia Mobile	£ 0.16
Costa Rica Mobile	£ 0.33
Croatia	£ 0.30
Cyprus Mobile One	£ 0.42
Czech Republic Special Services	£ 1.30
Denmark	£ 0.04
Denmark Mobile	£ 0.04
Ecuador	£ 0.93
Egypt Mobile	£ 0.87
France	£ 0.02
France Mobile	£ 0.08
Gambia Mobile Other	£ 1.80
Gamma Audio Conferencing	£ -
Germany	£ 0.04
Germany Mobile	£ 0.42
Ghana Mobile	£ 1.36
Greece	£ 0.11

Guatemala Mobile	£	0.62
Guernsey Mobile	£	0.48
Hong Kong	£	0.07
Hungary	£	0.05
Hungary Mobile	£	0.06
India	£	0.05
India Mobile	£	0.05
Indonesia Mobile	£	0.18
Iran Mobile	£	0.84
Iraq Mobile	£	0.93
Ireland	£	0.02
Ireland Mobile	£	0.04
Ireland Mobile One	£	0.28
Ireland Premium	£	2.46
Isle of Man Mobile	£	0.18
Isle of Man Mobile Other	£	0.36
Isle of Man Mobile Premium	£	0.83
Israel Palestine	£	0.81
Italy	£	0.01
Italy Vodafone Mobile	£	0.05
Jersey Mobile	£	0.48
Jordan	£	0.70
Kenya Mobile	£	0.49
Kuwait Mobile	£	0.17
Latvia Mobile One	£	7.41
Liberia Mobile	£	1.95
Lithuania Mobile	£	0.19
Luxembourg Mobile	£	0.10
Macedonia Mobile	£	1.52
Malaysia	£	0.10
Maldives Mobile	£	3.74
Malta	£	0.09
Malta Mobile	£	0.09
Mauritania Mobile	£	2.66
Mexico Mobile	£	0.07
Monaco Mobile	£	1.78
Morocco Mobile Other	£	3.24
Myanmar	£	0.77

Myanmar Mobile	£	1.27
Nepal Mobile	£	0.61
Netherlands	£	0.19
Netherlands Mobile	£	0.11
New Zealand	£	0.05
Nigeria	£	0.30
Northern Marianas	£	0.17
Norway Mobile	£	0.08
Oman	£	0.68
Pakistan	£	0.20
Pakistan Mobile	£	0.20
Papua New Guinea Mobile	£	4.03
Peru Mobile	£	0.11
Philippines Mobile	£	0.76
Poland	£	0.13
Poland Mobile	£	0.17
Portugal	£	0.04
Portugal Mobile	£	0.25
Romania Mobile	£	0.07
Russia Mobile One	£	0.74
Russia Mobile Other	£	9.15
Satellite Australia	£	8.98
Saudi Arabia Mobile Other	£	0.71
Senegal Mobile	£	1.70
Serbia	£	1.71
Serbia Mobile	£	1.67
Singapore	£	0.28
South Africa	£	0.51
South Africa Mobile Other	£	1.21
Spain	£	0.29
Spain Mobile One	£	1.31
Spain Premium	£	38.91
Sudan Mobile	£	2.20
Sweden	£	0.07
Sweden Mobile	£	0.02
Switzerland Mobile One	£	1.23
Switzerland Other	£	0.74
Switzerland Premium	£	0.24

Tanzania Mobile	£	1.41
Trinidad & Tobago	£	0.68
Trinidad & Tobago Mobile	£	0.94
Tunisia	£	2.89
Tunisia Mobile	£	3.37
Turkey Mobile	£	1.17
Turkey Mobile Other	£	0.82
Poland Mobile	£	0.17
Portugal	£	0.04
Portugal Mobile	£	0.25
Romania Mobile	£	0.07
Russia Mobile One	£	0.74
Russia Mobile Other	£	9.15
Satellite Australia	£	8.98
Saudi Arabia Mobile Other	£	0.71
Senegal Mobile	£	1.70
Serbia	£	1.71
Serbia Mobile	£	1.67
Singapore	£	0.28
South Africa	£	0.51
South Africa Mobile Other	£	1.21
Spain	£	0.29
Spain Mobile One	£	1.31
Spain Premium	£	38.91
Sudan Mobile	£	2.20
Sweden	£	0.07
Sweden Mobile	£	0.02
Switzerland Mobile One	£	1.23
Switzerland Other	£	0.74
Switzerland Premium	£	0.24
Tanzania Mobile	£	1.41
Trinidad & Tobago	£	0.68
Trinidad & Tobago Mobile	£	0.94
Tunisia	£	2.89
Tunisia Mobile	£	3.37
Turkey Mobile	£	1.17
Turkey Mobile Other	£	0.82
USA	£	0.01

Zambia Mobile

£

2.21